|                                       |  | Address / Website   | Tel number / Email  | Useful Information   | Specific Covid-19 information  |
|---------------------------------------|--|---|---|--|--|
| CHILDREN YP & FAMILY<br>SUPPORT       |  |   |   |  |  |
|                                       | Safeguard Reporting for<br>Adults & Children               | https://www.saferbradford.co.uk<br>/report-a-<br>concern?utm_medium=email&ut<br>m_source=govdelivery  | Emergency Duty Team 01274 431010 Monday<br>to Thursday: 5pm to 7.30am the following<br>morning, Fridays: 4.30pm to 7.30am Monday,<br>with 24 hour cover at weekends and<br>throughout Bank Holidays |  |  |
|                                       | First Response   |   | <b>Open 24/7</b> 01274 221181   |  |  |
|                                       | Children's Social Care<br>Initial                          |   | Initial Contact Point 01274 431010 8:30am-<br>5:00pm Monday to Thursday, 8:30am-4:30pm<br>on Friday   |  |  |
| Bradford East                         | Bradford East Information<br>and Advice                    |   | Onkar 07582 100682 / Nicky 07582102432  | Tues 1pm-3pm Online support for jobsearch, applying fo<br>college, confidence building skills, CV's & application<br>forms, welfare benefits, housing, drug & alcohol services,<br>apprenticeships, leisure activities, voluntary work, health<br>issues.  |  |
|                                       | Anna Freud National<br>Centre for Children and<br>Families |   |   | The Anna Freud Centre have produced guidance about<br>how to maintain children's wellbeing at a time of<br>uncertainty.  | https://www.annafreud.org/coronavirus-support/   |
|                                       | Better Start Bradford                                      | https://www.betterstartbradford<br>.org.uk/news/coronavirus-covid-<br>19/   | 01274 723146 Email:<br>hello@betterstartbradford.org.uk   | https://www.betterstartbradford.org.uk/activities/   | Supporting remotely were they can. Link in Address /<br>Website has details of which programmes are still<br>running.  |
| Talking to children<br>about Covid-19 | Youth In Mind  | http://www.youth-in-<br>mind.org/#learnmore   | 01274 437 959   | Barnardo's, Bradford Youth Service, CAMHS, Creative<br>Support, MYMUP, North Yorkshire Youth, Roshni Ghar,<br>Sharing Voices Bradford and Yorkshire Mentoring<br>offering a range of community and school-based support<br>including 1:1, group work, peer support,<br>evening/overnight crisis services and a digital self-help<br>application. | Youth in Mind 1:1 support is being provided virtually;<br>phone calls, video calls and messages. Youth in Mind<br>groups continue to run across the district via a range of<br>digital platforms. New referrals are still being accepted<br>and allocated. |
|                                       | British Psychological<br>Society                           | https://www.bps.org.uk/sites/w<br>ww.bps.org.uk/files/Policy/Policy<br>%20-<br>%20Files/Talking%20to%20childr<br>en%20about%20coronavirus.pdf |   |  | Talking to children about Coronavirus  |
|                                       | Creative Education   | https://www.creativeeducation.c<br>o.uk/  |   | Free online courses to help adults supporting children<br>during Covid-19  | https://elearning.creativeeducation.co.uk/available-<br>courses/#free  |

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| CHILDREN YP & FAMILY<br>SUPPORT                          |                           |   |  |  |  |
| Helping children deal<br>with stress during Covid-<br>19 | World Health Organisation | https://www.who.int/docs/defau<br>lt-source/coronaviruse/helping<br>children-cope-with-stress-<br>print.pdf?sfvrsn=f3a063ff_2 |  |  |  |
| Support for single parents                               | Gingerbread               | https://www.gingerbread.org.uk/   | 0808 802 0925  | Mondays: 10am to 6pm Tuesdays/Thursdays/Fridays:<br>10am to 4pm Wednesdays: 10am-1pm and 5pm-7pm<br>(Closed on all public holidays)  | https://www.gingerbread.org.uk/coronavirus/  |
| Tips for single parents<br>during Covid-19               | Single Parents on Holiday | https://singleparentsonholiday.c<br>o.uk/covid-19-practical-tips-for-<br>single-parents-during-lockdown/                      |  |  |  |
| Perinatal Support  | Family Action             | <u>https://www.family-</u><br>action.org.uk/what-we-do/early-<br>years/perinatal-support-services/                            |  | The Family Action Perinatal Support Services are early<br>intervention, low intensity services for those with low to<br>moderate level diagnosed mental health issues or who<br>are at risk of developing perinatal mental illness. We<br>work with families from before the baby is born to at<br>least one year after. | Referral criteria, consent form & referral form in the<br>Shared Drive under Useful Information (Covid Folder)   |
|  | коотн                     | https://www.kooth.com/  | Monday to Friday 9am – 10pm<br>Saturday to Sunday 6pm – 10pm   | Online mental health service for children, young people &<br>adults. Chat to friendly counsellors, read articles written<br>by young people, get support from KOOTH community,<br>write in a daily journal   |  |
|  | Stem 4                    | https://stem4.org.uk/resources/   |  | Supporting teenage mental health   | Downloadable resources on coronavirus advice &<br>advice on looking after mental health through the<br>outbreak  |
|  | Princes Trust             | https://www.princes-<br>trust.org.uk/about-the-<br>trust/coronavirus-response   | Live chat, phone line & text service open <b>9am-<br/>9pm every day</b> 0800<br>842 842  |  | Offering support & advice on confusion around social<br>distancing & worrying about friends and family with<br>health issues, to nervousness around using public<br>transport & feeling hopeless about the future. Also<br>have a Coronavirus Support Hub with useful advice,<br>guidance & resources as well as answers to questions<br>on work & self-employment https://www.princes-<br>trust.org.uk/about-the-trust/coronavirus-<br>response/resource-centre |
| Under 25s  | The Mix                   | <u>https://www.themix.org.uk/men</u><br><u>tal-health</u>   | T: 0808 8084994 (Freephone 7 days a week<br>4pm-11pm) 24hr crisis text messenger service<br>text THEMIX to 85258 (free service) Email<br>service on website. | Essential support for under 25s. Have telephone<br>counselling for short-term help with MH and wellbeing,<br>webchat, 1:1 on telephone.  | Lots of information on sex & relationships, your body,<br>mental health (inc during covid-19), drink & drugs,<br>housing, money, work & study, crime & safety, travel &<br>lifestyle   |

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| CHILDREN YP & FAMILY<br>SUPPORT       |   |  |  |  |  |
| Advice for parents<br>during Covid-19 | Young Minds   | https://youngminds.org.uk/   | Crisis support text YM to 85258 (free 24/7<br>support)<br>For parents worried about a child 0808 802<br>5544 |  | https://youngminds.org.uk/blog/talking-to-your-child-<br>about-coronavirus/  |
| Covid-19 & MH advice<br>for YP        | Young Minds   | https://youngminds.org.uk/   | Crisis support text YM to 85258 (free 24/7<br>support)<br>For parents worried about a child 0808 802<br>5545 | Tips, advice and guidance on where you can get support<br>for your mental health during the coronavirus (COVID-19)<br>pandemic   | https://voungminds.org.uk/find-help/looking-after-<br>yourself/coronavirus-and-mental-health/  |
|                                       | CAMHS (Children &<br>Adolescent Mental Health<br>Service) | Fieldhead in Bradford<br>Hillbrook in<br>Keighley<br><u>https://www.bdct.nhs.uk/service</u><br><u>s/child-adolescent-mental-<br/>health-camhs/</u> | <b>Monday to Friday 9am–5pm</b><br>Keighley: 01535 661531 Bradford: 01274<br>723241                          | Referrals to CAMHS are accepted from a variety of health<br>professionals including GPs and hospital doctors (if<br>urgent assessment required) as well as from school<br>nurses and health visitors.  | CAMHS is continuing to provide virtual support to<br>children, young people & their families across all of<br>their teams. Support listed is primarily being offered via<br>phone, email and Microsoft Teams video calling,<br>however, some teams are offering limited face to face,<br>where appropriate. • Assessment of new referrals over<br>the phone • Ongoing assessments of risk • 1-1 support,<br>including therapeutic interventions • Support,<br>consultations and multi-agency meetings with<br>education, health, social care and youth offending<br>professionals • Core Team • Crisis Team • Specialist<br>Looked After Child Team • Eating Disorder Team • Early<br>Intervention in Psychosis Team • Primary Mental<br>Health Workers' Team • Psychological Therapy Team •<br>Specialist Early Attachment and Development Team 0-7<br>• Be Positive Pathways • Neurodevelopment Team |
|                                       | Step2   | www.step2.org.uk   | 01274 683118   | We can offer you a private, independent space where you<br>can talk through the things that are bothering you at your<br>own pace. At Step 2 we have a team of fully qualified and<br>experienced counsellors who are all members of the<br>British Association of Counsellors and Psychotherapists<br>(BACP). |  |
|                                       | Relate  | https://relatebradford.org/  | <b>Mon to Thur 9am - 9pm and Fri 9am - 3pm</b><br>01274 726096 or email<br>information@relatebradford.com    |  | Telephone or webcam on relationship, individual<br>couple's therapy for depression, children & YP's, family,<br>and telephone counselling, sex therapy and training &<br>education   |

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| CHILDREN YP & FAMILY<br>SUPPORT |                      |   |   |   |  |
|                                 | Safer Bradford       | https://saferbradford.co.uk/re<br>sources/childrens/report-a-<br>concern/?page_id=13                              | During office hours <b>(8.30am – 5pm Monday to</b><br><b>Thursday, 4.30pm on Friday)</b> call Children's<br>Social Services Initial Contact Point on 01274<br>435600 At all other times, Social Services<br>Emergency Duty Team on 01274 431010 | To report a concern regarding a child being harmed from abuse or neglect  |  |
| 16+                             | My Wellbeing College | http://bmywellbeingcollege.nhs.<br><u>uk/</u>   | 0300 555 5551 and press option 3<br>For queries e-<br>mail mwcadminservices@bdct.nhs.uk   | Free NHS service to help manage everyday problems such<br>as feeling low, anxious and or experiencing stress, or<br>having problems sleeping.   | COVID-19 - telephone appointments only at the<br>moment. Self-refer online or call. *As of 4th June after<br>initial telephone assessment there is a 4 week waiting<br>period for telephone therapy*   |
| Youth & Young Adult             | Shaping Spaces       | <u>https://www.facebook.com/YM</u><br><u>CAShapingSpaces/</u>   | 07387 015320 (Mobile switched on Weds &<br>Thurs but can leave a message anytime)<br>Email:<br>rachel.deadman@bradfordymca.org.uk /<br>may.mcquade@bradfordymca.org.uk  | Help for young adults 16-25 remain connected to others<br>or meet new people and maintain good mental health.<br>Access by completing referral form or email Rachel<br>directly.                                      | Working virtually at the moment. WhatsApp group for<br>current & past participants discussing the effects of<br>loneliness and isolation and devising tools to help<br>people cope, overcome or raise awareness of the<br>problem.   |
| Children & YP under<br>35yrs    | PAPYRUS              | https://papyrus-uk.org/   | Hopeline: 0800 068 4141 (Mon-Fri 9am to<br>10pm, Sat/Sun 2pm to 10pm, BH 2pm to 10pm)<br>Text 07860 039967 Email<br>pat@papyrus-uk.org  | PAPYRUS is the national charity dedicated to the prevention of young suicide.   |  |
|                                 | Young Minds          | https://youngminds.org.uk/  | Parents Helpline - 0808 802 5544 ( <b>Mon to Fri</b><br><b>9:30am-4pm</b> )<br>Young Persons' Crisis Messenger service<br>text YM to 85258 ( <b>24hrs</b> )   | All texts are answered by trained volunteers, with<br>support from experienced clinical supervisors Texts are<br>free from EE, O2, Vodafone, 3, Virgin Mobile, BT Mobile,<br>GiffGaff, Tesco Mobile and Telecom Plus. | Information on the website re the covid-19 crisis and advice on how to look after self or for parents/carers.  |
|                                 | NSPCC                | https://www.nspcc.org.uk/keepi<br>ng-children-safe/coronavirus-<br>advice-suppport-children-<br>families-parents/ | Service Centre/Duty Worker<br>Monday to Friday 9am–5pm<br>01274 381440<br>To report a concern about a child<br>Mon to Fri 8am–10pm Sat & Sun<br>9am–6pm 0808 800 5000   | Services include Pregnancy in Mind, Turn the Page, InCtrl,<br>& Seeking Solutions developed to offer to children &<br>families using technology, such as video calls, apps &<br>telephone support.                    | Link to supporting children during Covid-19 with mental<br>health issues https://www.nspcc.org.uk/keeping-<br>children-safe/childrens-mental-health/depression-<br>anxiety-mental-<br>health/?utm source=Adestra&utm medium=email&ut<br>m content=Talking%20to%20a%20child%20worried%2<br>0about%20coronavirus%20%28COVID-<br>19%29&utm campaign=CASPAR-2019-03-30 |
|                                 | Childline            | https://www.childline.org.uk/   | Free telephone number for children 0800<br>1111 <b>9am-midnight</b>   | Children can speak to a Childline counsellor on the phone<br>or online between 9am and midnight   |  |

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| CHILDREN YP & FAMILY<br>SUPPORT |                           |   |                    |  |  |
| Family                          | See It Differently        | https://www.seeitdifferently.org<br>L   |                    |  | If you're struggling with family arguments during<br>lockdown, whether it's with your partner, your parents,<br>or other family members, charity See It Differently has<br>videos, tools and online resources that can help on<br>their website. There is also a 'Book a chat' feature<br>which allows users to book a secure web chat with one<br>of their listeners for free if they want to talk to someone |
| Family                          | Relationship Matters      | https://relationshipmatters.org.u<br><u>k/</u>  |                    | Advice site for parental conflict and the effects it may<br>have on children. Support and signposting.   |  |
|                                 | Government Website        | https://www.gov.uk/government<br>/publications/covid-19-guidance-<br>on-supporting-children-and-<br>young-peoples-mental-health-<br>and-wellbeing/guidance-for-<br>parents-and-carers-on-<br>supporting-children-and-young-<br>peoples-mental-health-and-<br>wellbeing-during-the-<br>coronavirus-covid-19-<br>outbreak?utm_medium=email&u<br>tm_source=govdelivery |                    |  | Guidance for parents and carers on supporting children<br>and young people's mental health and wellbeing during<br>the coronavirus (COVID-19) pandemic   |
| Drug/Alcohol support            | The Bridge Project        | https://thebridgeproject.org.uk/s<br>ervices/young-persons-drug-and-<br>alcohol-service/  | 01274 723 863      | Support for people up to age 21 across Bradford District<br>who are concerned about their own use of drugs/alcohol<br>or somebody else is concerned about their use. Can offer<br>telephone support & consultations with young people,<br>their friends, family, schools, social workers and<br>professionals who may be concerned about them – as<br>well as treatment and education. | Opening hours slightly different during Covid-19 Mon-<br>Fri 9:30 to 5:30  |
|                                 | Lucy's In Lockdown        | <u>https://www.youtube.com/watc</u><br><u>h?v=-RXF5-</u><br>29VGU&feature=youtu.be  |                    | A story designed to help children realise they're not alone<br>in the current conditions with Covid-19, to help them<br>understand it is temporary and to help them express how<br>they're feeling.  |  |
|                                 | National Autistic Society |   |                    |  | <u>https://www.autism.org.uk/services/nas-</u><br>schools/vanguard/news/2020/march/coronavirus-<br>(covid-19)-advice.aspx  |

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| CHILDREN YP & FAMILY<br>SUPPORT                   |  |   |   |  |  |
| Free online course                                | University Of Reading -<br>free online course for YP<br>& MH during Covid-19 |   |   |  | Free e-learning called "Covid-19: Helping Young People<br>Manage Low Mood & Depression" for young people,<br>parents, carers, teachers, & other professionals. The<br>course will be available online for 2 weeks from<br>4th May 2020 and takes just two hours to complete. |
|   | Brathay Trust  | https://www.brathay.org.uk/                               | For our work in Bradford, Sheffield, Barnsley,<br>Yorkshire and Humber please ring -<br>015394 39774. | Improving the life chances of children, young people & families by inspiring them to engage positively in their communities.   | https://www.brathay.org.uk/news/still-here   |
|   | Better Start Bradford  | <u>https://www.betterstartbradford</u><br><u>.org.uk/</u> | 01274 723146  | Run over 20 projects for pregnant women and families<br>with children under four, including reading, play, healthy<br>cooking & eating, support in the home, English language<br>skills and much more. Projects are running virtually at<br>moment. Link in next box is for all projects & contact<br>details.   | <u>https://www.betterstartbradford.org.uk/news/coronavi</u><br>rus-covid-19/   |
| Bursary for 16-19 yr olds                         | Government Website   | https://www.gov.uk/1619-<br>bursary-fund                  |   | Bursary for 19-19 yr olds for education-related costs inc<br>clothing, books, other equipment, transport/lunch on<br>days you study or train.  |  |
| Support for<br>unemployed parents                 | Stronger Families  |   | StrongerFamiliesBradford@barnardos.org.uk   | Able to offer support with benefit & debt advice for those<br>in financial distress. Support with emergencies including<br>need for food bank. Support around MH & wellbeing and<br>anyone interested in support to access employment and<br>training.   | Whilst we aren't able to offer home visits at the moment we are staying in regular touch with families by phone or video.  |
| Activities for children & families whilst at home | JUMP@Home  | https://jumpathome.org/                                   | For more info call Nicola Marklew on 07855<br>115066  | Website full of activities and games that encourage<br>children and families to stay active at home through play.<br>Activities have been designed and tested with children<br>and families, taking into account that not everyone has<br>access to a lot of space, or specialist equipment at home.<br>New activity videos have been added to the website and<br>shared through Facebook and Twitter each week whilst in<br>lockdown. |  |